



For Immediate Release

The Fulcrum Group Retains Respected Technology Industry Credential

*CompTIA Managed Services Trustmark™ signifies
commitment to industry best practices*

Fort Worth, Texas / April 6, 2018 – The Fulcrum Group Inc., outsourced IT solutions in Fort Worth, announced today it has retained the CompTIA Managed Services Trustmark™, a respected industry credential that signifies its adherence to best practices for technology service delivery and customer interaction.

“Earning this credential identifies The Fulcrum Group as a business that meets or exceeds the best business practices the IT industry has to offer,” said Nancy Hammervik, senior vice president, industry relations, CompTIA. “This includes managed services agreements, standard operating procedures, systems and tools for delivering services and general business operations.”

The Trustmark was developed by [CompTIA](#), the non-profit association for the information technology industry, in collaboration with industry experts and leaders, to identify businesses that have made a commitment to the highest levels of integrity and sustained quality service.

“The Trustmark really shows the quality and maturity of the IT MSPs that have earned it, so we decided that retaining it was the right thing for us and our clients,” says **David Johnson**, *Fulcrum Group Vice President Sales & Marketing*. The Fulcrum Group first achieved CompTIA MSP Trustmark in April 2017.

To earn the CompTIA Managed Services Trustmark, The Fulcrum Group was evaluated on several aspects of their business operations, including organizational structure, technology tools and systems they utilize, standard operating procedures and IT service specific activities. The company also committed to abiding by a code of conduct and provided customer references.

Visit [CompTIA Managed Services Trustmark](#) to learn more.



About The Fulcrum Group

The Fulcrum Group provides outsourced IT support for business networks, cloud-based and Voice over IP systems throughout North Texas. The Fulcrum Group makes technology easier by focusing on the end user's point of view and evolving clients to standards-based network designs. Our SPOT Managed IT Services program adds IT strategy, vendor management and our support platform to basic Help Desk support. Learn more about all the solutions we provide at <http://www.fulcrum.pro> or call us at 817.337.0300. Also, check out our new product agnostic website and blog at <http://spotdfw.com/>, geared to help explain technology to business owners and non-techies.

About CompTIA

CompTIA is the voice of the world's information technology (IT) industry. Its members are the companies at the forefront of innovation; and the professionals responsible for maximizing the benefits organizations receive from their investments in technology. CompTIA is dedicated to advancing industry growth through its educational programs, market research, networking events, professional certifications, and public policy advocacy. Visit <http://www.comptia.org/home.aspx> or follow CompTIA at <http://www.facebook.com/CompTIA> and twitter.com/comptia.

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