



## SPOT Managed IT Services For Small Business



### SPOT Managed IT Service Features - [Overview](#)

#### What's Included

- Full Day to Day IT Support – 24x7 Help Desk, On-Site Support
- IT Monitoring w/alerting & trending
- Server & Workstation Patch Management
- Vendor Management
- Quarterly Business Reviews
- Virtual CIO Consulting – assistance with budgeting, IT planning/roadmap, and managing your HIPAA compliance
- Optional SPOT Shield Managed IT Security Services



#### What's In It For YOU

- Fixed Fee Pricing Per User – always know your IT service costs
- Managed Services – proactive notifications, automated tickets
- Vendor Management – we manage your IT vendors so you can stay focused on managing your practice
- Fulcrum Group can also help with IT projects, VOIP communications, and Cloud Services

**Keep Your Small Business IT Running Smooth!**

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