

SPOT Managed IT Services



SPOT

System • Protection • Observation • Trending

SPOT Managed IT
Making IT Easier



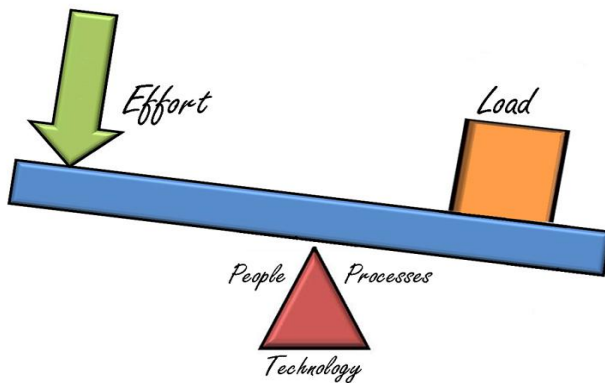
THE FULCRUM GROUP
One Technology Solution: Yours

SPOT Managed IT Services is your day to day IT support. We take the risk out of IT for your organization so you can stay focused on doing what you do best – running your business.

Our fixed price, “All You Can Eat” IT support services ensure that all of your IT support needs are covered, and you’ll know exactly how much it costs each month.

The Fulcrum Group is your partner in both affordable small/medium business IT support and the long-term success of your business.

Our SPOT Managed IT Services tech support is fixed fee pricing, allowing you to get strategic IT support from our team of experts for a fraction of the cost of employing one full-time IT professional.



**PEOPLE + PROCESSES + TECHNOLOGY
= THE FULCRUM GROUP DIFFERENCE**

Our SPOT Managed IT Services Offerings

- Flat Rate IT Support - “All You Can Eat” IT support allows you to lock in your costs.
- Strategists and Subject Matter Experts custom-matched to your specific needs.
- SPOT Network Monitoring – 24x7 alerting, trending & reporting
- Trouble-ticketing and Service Level Agreements – ensures guaranteed response times.
- System Documentation, Quarterly Business Reviews ensure IT is aligned with your business goals.
- Vendor Management – We manage all of your IT vendors so you can stay focused on running your business.
- Single Point of Contact for ALL of your IT needs – eliminates finger pointing between vendors.

www.fulcrum.pro

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**Contact Us Today for a Free
SPOT CHECK Network Assessment**

