## **Press Contact:**

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## The Fulcrum Group, Inc. Achieves Premier Certification from Cisco in USA

The Fulcrum Group, Inc., Keller, TX – {June 27, 2013} – The Fulcrum Group, Inc. announced today it has achieved Premier Certification from Cisco<sup>®</sup>. To earn Premier Certification, The Fulcrum Group had to meet standards for networking, competency, service, support and customer satisfaction set forth by Cisco.

"Cisco solutions have been a critical part of our most successful network designs for client businesses since Fulcrum Group's founding. We are excited our growth and continued efforts for technical certification have earned the additional recognition from Cisco. Since technology is always evolving, studying and passing tests helps ensure our team is ready to exceed the requirements of today's highly agile business needs." - Steve Meek, President of The Fulcrum Group, Inc.

As a Cisco Premier Certified Partner, The Fulcrum Group demonstrates a range of technical expertise. To achieve Cisco Premier Certification The Fulcrum Group was required to achieve the Cisco Express Foundation Specialization. This specialization includes tests on technical competency in the integration of basic routing and switching, wireless LANs, and security technologies. In addition, The Fulcrum Group was required to integrate a base level of Cisco Lifecycle Services into their offerings and demonstrate measurably high levels of customer satisfaction based on independently audited customer satisfaction surveys.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills. Cisco resale partner certifications—Gold, Silver, Premier and Select—represent an increasing breadth of skills across key technologies and a partner's ability to deliver integrated networking

solutions. Cisco resale partner specializations—Master, Advanced and Express—reflect an increasing depth of sales, technical and service expertise in particular technologies.

## **About The Fulcrum Group**

The Fulcrum Group is an outsourced IT service provider serving clients throughout the Dallas- Fort Worth market. The Fulcrum Group is dedicated to helping small and medium-sized businesses (SMBs) achieve their long-term goals through its SPOT Managed IT Services program, which optimizes client application and management of information technology. The Fulcrum Group works with businesses that seek value-added, innovative managed IT services and IT support to build, maintain, and optimize technology solutions necessary to achieving their business goals—all without breaking the bank. The Fulcrum Group serves as trusted advisors offering affordable, expert technical support, services, and security for businesses.

For more information about The Fulcrum Group's services and product offerings, visit us on the web at http://www.fulcrum.pro or contact us 817-337-0300.

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